



WHO IS VENDOR PRO?

Your Health Plan or Provider has selected Vendor Pro to manage procurement and insurance billing of your medical device.

Vendor Pro's Involvement in your care. Vendor Pro works with health plans and medical facilities to provide device service solutions that deliver value to those constituents, providers and to you, the patient. In partnership with your provider, Vendor Pro serves as the patients advocate to handle device procurement, billing, device coordination and reimbursement of the medical devices prescribed for your care.

What does this mean to you?

Vendor Pro will procure and supply the device prescribed by your provider.

Vendor Pro will bill your insurance carrier and obtain reimbursement for the devices that were prescribed

Vendor Pro will send a bill directly to you for any out of pocket amounts. This may include any co-insurance, copays and or deductibles. Benefits and final patient obligation are determined by your health plan.

Patient FAQ's

Why am I receiving a bill from Vendor Pro? Vendor Pro provided the device prescribed by your provider and billed your insurance to obtain reimbursement. Patient out of pocket expenses may include co-pays, deductibles, coinsurance or non-coverage of your device. Final benefits and patient responsibility is determined by your health plan

Where can I pay my bill? Vendor Pro offers two convenient methods of payment.

MAIL: Make checks payable to “Vendor Pro” and remit to the address below:

Vendor Pro

42 Bow Perch Lane, Suite 4

Bozeman, MT 59718

PHONE: To make a credit card payment over the phone, contact Vendor Pro at (406) 219-1922

Where do I access my HIPAA rights for Vendor Pro? Vendor Pro’s Patient Privacy Statement is available on our website and labeled “Patient Privacy Policy”

How may I contact Vendor Pro? Vendor Pro’s contact information is listed below.

Vendor Pro

42 Bow Perch Lane, Suite 4

Bozeman, MT 59718

Phone: (406) 219-1922

Fax: (406) 219-1933

Email: mail@vendorprou.com

Web: vendorprou.com

I would like to return my device. Does Vendor Pro accept returns? Vendor Pro does not accept returns. All devices provided are single-use patient devices and we are unable to re-sell them once used/opened.